

Favorites

User Guide

Save your most-used devices and system platforms for instant one-tap access — no searching required.

Quick Reference

Command: /favs or tap the star button on any device card

Access: Free to view favorites

Max Devices: 10 saved devices + unlimited system platforms

Recent: Last 5 device lookups tracked automatically

Contents

1. What Are Favorites
2. Saving a Favorite
3. Viewing Favorites
4. System Favorites
5. Recent Searches
6. Tips

1. What Are Favorites

Favorites let you save up to 10 devices and unlimited system platforms for quick access. Instead of searching every time, your most-used devices are always one tap away on the home screen or via the `/fav` command.

Favorites persist across sessions — they are stored in the bot's memory and survive restarts. You can add and remove devices at any time.

Tip: Save the devices you install most often. When you arrive at a job and need the pinout, one tap gets you there instead of typing the name.

2. Saving a Favorite

To save a device as a favorite, open its device card and tap the star button:

- Search for a device by name (e.g., type LP4502)
- The device card appears with all available buttons
- Tap the star button to add it to your favorites
- Tap the star again on the same device to remove it

You can save up to 10 devices as favorites. If you try to add an 11th, the bot will let you know you have reached the limit. Remove an old favorite first to make room.

Note: The star button is a toggle — one tap saves, another tap removes. There is no separate "unsave" action.

3. Viewing Favorites

There are two ways to view your saved favorites:

- Type `/fav` in the chat to see all saved devices as tappable buttons
- Your favorites also appear on the home screen for quick access

Each favorite is shown as a button with the device name. Tap any button to instantly open that device's card with full wiring, specs, and AI support.

Tip: Favorites are personal — each tech has their own list. Team members sharing the same plan still manage their favorites independently.

4. System Favorites

In addition to device favorites, you can save system platforms (Lenel, Genetec, Software House, etc.) from the Systems menu. System favorites have no limit.

- Open the Systems menu from the home screen or persistent keyboard
- Select a platform to view its details
- The platform is automatically available for future quick access
- System favorites are stored separately from device favorites

System favorites are useful if your company primarily works with one or two access control platforms. Save them and skip the browsing step.

5. Recent Searches

The bot automatically tracks your last 5 device lookups. These appear alongside your favorites on the home screen, giving you quick access to devices you recently searched for — even if you didn't explicitly save them.

- Recent searches are updated every time you look up a device
- The list holds the last 5 unique devices you searched
- Older searches drop off as new ones are added
- Recent searches persist across sessions via bot memory

Tip: If you keep searching for the same device, save it as a favorite instead. Favorites stick around permanently — recent searches rotate out.

6. Tips

- Save your most-installed devices — if you install LP4502s every week, favorite it so the pinout is always one tap away
- Clear old favorites — if you no longer work with a device, remove it to keep the list clean and useful
- Use favorites for job prep — before heading to a site, favorite the devices you expect to encounter so they are ready when you arrive
- Combine with AI — tap a favorite, then use "Ask About This Device" to jump straight into an AI session with full context

Action	How
Save a device favorite	Tap the star on any device card
Remove a favorite	Tap the star again on the same card

View all favorites	Type /favs or check the home screen
View recent searches	Check the home screen — last 5 shown automatically