

Team & Languages

User Guide

Manage multi-user subscriptions, invite your techs, and work in any of 6 supported languages.

Quick Reference

Commands: /invite, /language, /suggest

Access: Team plans required for invites

Languages: English, Spanish, French, Portuguese, Chinese, Japanese

Plans: Team (5), Squad (10), Division (20), Enterprise (40)

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1. Team Plans

ArklyTech offers multi-user plans so your entire crew can access the bot under a single subscription. Each plan includes a set number of seats:

Plan	Seats	Monthly Price	Annual Price
Solo	1	\$79	\$869/yr
Team	5	\$376	\$4,136/yr
Squad	10	\$711	\$7,821/yr
Division	20	\$1,343	\$14,773/yr
Enterprise	40	\$2,528	\$27,808/yr

Annual plans are billed at 11 months (one month free). All plans include full access to every feature: AI support, wiring diagrams, photo detection, voice messages, diagnostics, and more.

Tip: Not sure which plan? Start with a 7-day free trial at Squad level (10 seats) and see how your team uses it before committing.

2. Inviting Techs

Once you have a multi-user plan, use /invite to generate a unique invite link that your techs can tap to join your plan:

- Type /invite in the bot chat
- The bot generates a unique link (e.g., t.me/arklytechbot?start=invite_CODE)
- Share the link with your techs via text, email, or group chat
- When a tech taps the link, they are automatically activated under your plan
- They immediately get full access to all paid features

Each invite link is unique and tied to your account. When a tech joins via your link, they count toward your plan's seat limit.

Note: Only the plan owner can generate invite links. Team members cannot invite additional techs on their own.

3. Seat Management

Each plan has a fixed number of seats. The bot enforces these limits automatically:

Seat Limits	Solo: 1, Team: 5, Squad: 10, Division: 20, Enterprise: 40
Over Limit	If all seats are filled, new invite links will show an error until a seat opens up
Cancellation	When the owner cancels their plan, all team members are automatically removed and lose paid access
Upgrades	Upgrade to a larger plan to add more seats — existing members stay active

Tip: Keep track of your seat count. If a tech leaves your company, their seat is still occupied until the admin removes them.

4. Weekly Summary

Plan owners on team-level plans (Team, Squad, Division, Enterprise) receive an automatic weekly activity report every Monday at 9:00 AM UTC:

- Active techs — team members who used the bot in the past week
- Inactive techs — team members with no activity
- Top techs — ranked by total events (searches, AI sessions, etc.)
- Total activity — aggregate event count for the entire team

The summary is sent directly to the plan owner's Telegram chat. No configuration is needed — it runs automatically as long as you have a team plan.

Note: The weekly summary uses data from the usage_events table. If a tech used the bot but had no tracked events, they may not appear in the report.

5. Language Support

ArklyTech supports 6 languages. Every menu, button, guide, and AI response adapts to the tech's chosen language:

Language	Code
English	EN
Spanish	ES
French	FR
Portuguese	PT
Chinese	ZH
Japanese	JA

To change your language:

- Type /language or tap Language on the home screen
- Select your preferred language from the list
- All menus, buttons, and bot messages switch immediately
- AI responses, device content, and guides are translated on-the-fly

Language preference is stored per user. Each tech on a team can use a different language — the bot remembers each person's choice.

Tip: If you manage a bilingual crew, each tech sets their own language. The owner's weekly summary is always in English regardless of language setting.

6. Suggesting Devices

If you encounter a device that isn't in the database, use /suggest to request that it be added:

- Type /suggest to start the suggestion flow
- Enter the manufacturer name
- Enter the model name
- Add any notes — wiring info, spec sheet URLs, install tips
- Admins are notified and review the suggestion
- Once approved, the device appears in the database with full docs

Suggestions help the entire team. When a new device is added, every tech gets access to its wiring, specs, and AI support.

Action	How
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Generate invite link	Type /invite (owner only)
Change language	Type /language or tap Language on home screen
Suggest a new device	Type /suggest and follow the flow
View team activity	Weekly summary sent to owner every Monday
Cancel plan	Type /cancelplan (removes all team members)